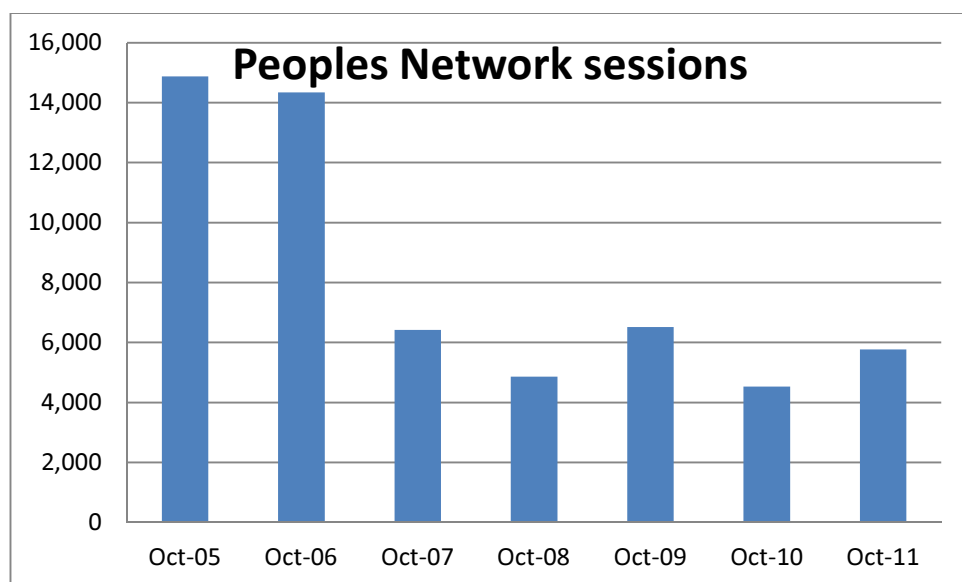


## Appendix 2

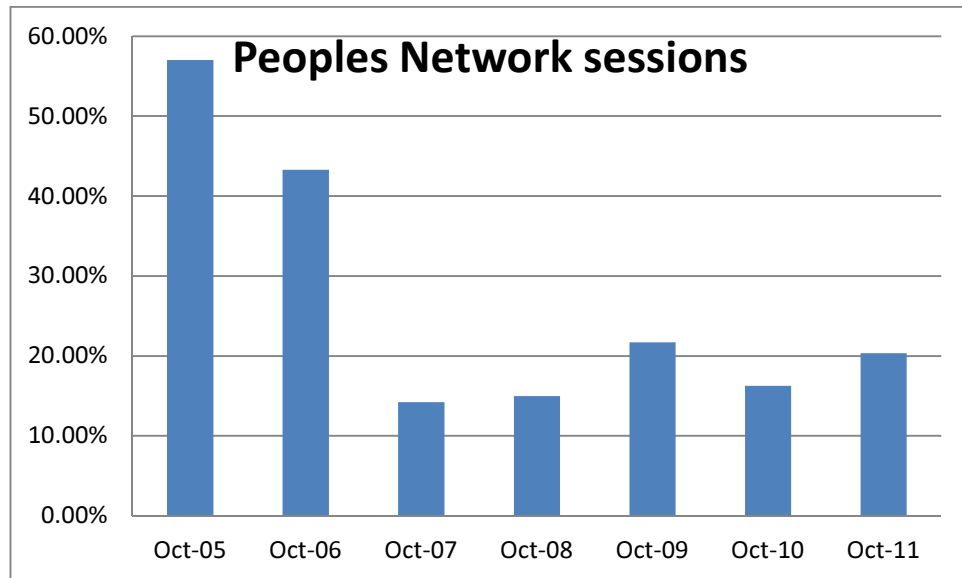
### People's Network Statistics

1. Number of sessions across the authority. This chart shows how the number of booked sessions over a month fell between Oct 06 and Oct 07, when charging was introduced. Since then, the number of sessions has remained fairly level.



The overall number of sessions (which could be any length of time) booked between 1/9/11 – 31/8/12 is 59,611, it is not possible to state how many of these were paid for and how many were free, however, the income taken for this period was £16,176.06 so the average cost per session was 27p.

2. Percentage of available time booked: i.e. if the computers were fully booked for all the hours that the libraries are open to the public then the figure would be 100%. An ideal figure is about 60 - 70% usage, more than that indicates that people are waiting to use the computers.



This indicates a clear opportunity to increase the use of these computers by facilitating easier access for 1 hour.